

## **St. Catharines Transit Commission**

### **Accessibility Plan Status Report**

#### **2020 Achievements**

- Ride Co Implementation for web-based Para Transit booking reservations
- Evening Para Transit service provided by St Catharines Transit Commission to improve capacity
- Bus Stop Design Policy (Jointly with Niagara Falls)
- Installation of delineator markers at the bus terminal on the pillars
- Several bus stops redesigned for better accessibility access on road reconstruction projects within St Catharines and Thorold.
- Four new benches installed at bus stops

#### **2021 Plans**

- One 60' accessible bus to be received in February
- Twelve 40' accessible buses to be received in April/May
- Four paratransit buses ordered in Jan 2021
- New furniture ordered for 33% of the Bus Terminal that is built to CSA National Standard of Canada for Accessible Design.
- Website revisions to meet AODA Accessibility Standards. Launching early 2021
- 2021 install contrast markings on bus platforms
- New Bus Operator program being updated to include more paratransit training and more mobility training.
- Commence renovations at St. Catharines Bus Terminal to improve accessibility including washroom upgrade and wayfinding.
- Increasing the number of fully accessible doors at the Downtown Bus Terminal