

St. Catharines Transit Commission

Accessibility Plan Status Report

2019 Achievements

1. Upgraded approximately 20 stops to improve accessibility.
2. Install 8 accessible shelters and 5 benches.
3. Expanded Paratransit service starting in September 2019.
4. Purchased and put into service - one expansion paratransit vehicle.
5. Added 3 accessible platforms at the Downtown Bus Terminal.
6. Participated in the Region of Niagara Specialized Transit review study.
7. Implemented Regionwide Support Person Pass.

2020 Plans

1. Install 8 accessible shelters and 5 benches.
2. Commence renovations at St. Catharines Bus Terminal to improve accessibility including washroom upgrade and wayfinding.
3. Determine best trip scheduling for Paratransit with the goal to improve access to booking via web and app based solutions.
4. Initiate the purchase of 10 Low Floor Accessible buses, 2 Paratransit vehicles and 1 Paravan.